

Hello,

At such a critical time, our mission is to provide you with the best technological solutions and adapted processes to allow the continuity of your business operations. Our goal is, despite the complexity of the situation, to continue to fulfil our main duty – **to ensure that our clients feel secure and confident about the future** – in the most optimal conditions for our advisors.

Here's the latest news as at March 27<sup>th</sup>:

[INDIVIDUAL INSURANCE, SAVINGS AND RETIREMENT – Contract Administration and Compensation](#)

[SAVINGS – Tailored processes for non-face-to-face business deals](#)

[INSURANCE – Contract Delivery](#)

We are all invested in you.

Renée Laflamme  
Executive Vice-president  
Individual Insurance, Savings and Retirement