

# ANNUAL REPORT 2023-2024



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#### WELCOME TO OUR COMMUNITY

Cole Harbour Place is a 200,000 square foot sport and recreation facility located in Cole Harbour, Nova Scotia. We are here to serve and accommodate members of our local and surrounding communities to achieve their personal health and wellness goals. The facility includes pools, rinks, weight room and training centre, dance and fitness studios, spin studio, squash courts, various meeting rooms as well as multiple community minded tenants.

#### Message from the General Manager

April 2023 marked another incredible year of growth, connection, and resilience at the Center. It was a year defined by continued progress as we welcomed more members of the community back through our doors. With each event and initiative, our mission remained clear: to provide a space where individuals could come together, prioritize their well-being, and foster meaningful connections.

The unwavering dedication of the CHP team continues to be the driving force behind our success. I want to extend my deepest gratitude to our amazing staff and volunteer Board of Directors, who have gone above and beyond in the face of evolving challenges. Their hard work, adaptability, and commitment to ensuring Cole Harbour Place remains a cornerstone of our community are truly inspiring.

We also want to thank the members and visitors who make Cole Harbour Place part of their daily routines. Your ongoing support fuels our efforts and reinforces our purpose. The smiles, conversations, and shared moments of joy remind us why we do what we do.

As we step forward into another year, we embrace change as a pathway to new opportunities. Together, we will continue to inspire healthy, active living and make a lasting positive impact on the lives of those we serve. Thank you for being part of our journey.

Sincerely,

JEN HEDDON **Gerneral Manger** 







#### **COLE HARBOUR PLACE**

# 2023-2024 BY THE NUMBERS



4,400+ **RENTAL CONTRACTS** 

3,593 **Active Memberships** 

People skated at public and adult





7,781 Participants enrolled in registered



# 2023-2024 BY THE NUMBERS



2,703

people played squash

26,915

people attended dryland fitness



200+ People **Employed** 

1,105

registered programs offered



#### **Inclusion Programs**

We continued to grow our camp inclusion offerings with 3 spaces each week this year. These spaces were offered for no additional cost compared to regular camp spaces. We also added in inclusion swimming lessons for individual lessons and group lessons





#### **Checking out Cole Harbour Place**

In partnership with the Cole Harbour
Public Library, we were excited to
continue the CHP 2-Week Access Pass..
This collaboration enables the community
to check out a 2-week access pass to
CHP using their library card. The passes
continued to be a popular item in library
circulation and were signed out 190 times,
with another 296 holds requested by the
end of the 2023-2024 fiscal year.





#### Move to Improve

Move to Improve is a free 10-week program delivered by the Cole Harbour Community Health Team in collaboration with CHP. Helping those with chronic health conditions and low fitness levels, this community program focuses on making gradual yet tangible improvements through physical activity. This popular program helped provide support to over 30 participants in 2023-2024.

#### **Community Events**

We hosted several free community events during the year, including Christmas, Easter, New Year's Eve, Hallowe'en, Heritage Day, and Recreation Day. We had arts and craft, family fitness classes, swims, and skates!



#### Giving back to the Community

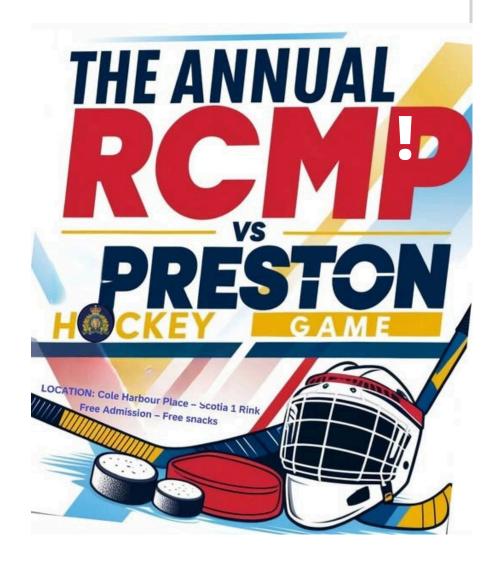
We continued to build on our successful Holiday food and toy toy drive. Beginning in November we collected food and angel tree donations and hats and mittens from community members as a way to help give back to the community. Thank you to all who helped make this year even more successful than last year. We also made a couple donations to the Cole Harbour Fridge when we had extra food and beverages from events left over





CHP provided approx. \$147,060 in community support and access to recreation through CHP prizing and giveaways, facility rental space, day pass donations and initiatives such as CHP Pay What you Can Membership, and \$2 swims and skates.

We hosted the RCMP vs Preston
Hockey game in January. We donate
the ice and room for this annual
community event.



# **FACILITY IMPROVEMENTS**

- Replaced Leisure Pool Fisher Valve and heat exchanger
- Refinished Squash Courts flooring
- LaGarde Room Flooring replaced
- Sound System replaced for MPR
- Installed traffic calming in the back parking lot
- We replaced our cardio equipment



# STAYING CONNECTED



8,400 Facebook followers



2,313 Instagram followers



283,567 Website visits



#### **COLEHARBOURPLACE.COM**



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### THANK YOU

Cole Harbour Place is grateful for the support of our stakeholders, members, and patrons, who continue to align with us as a place to meet, learn, exercise, grow, socialize and play.



