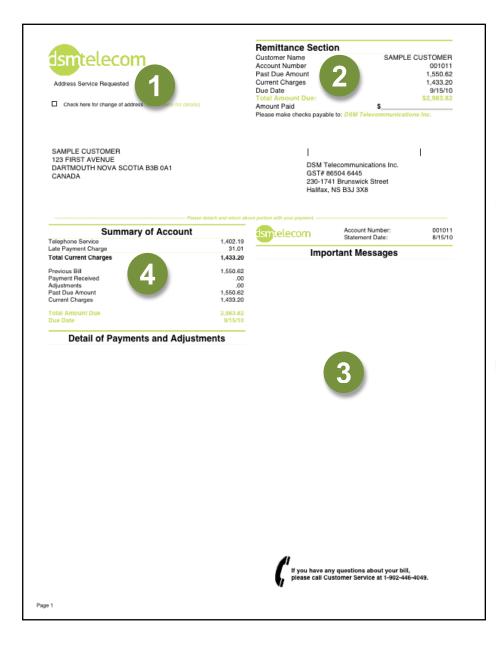
How to Read Your DSM Telecom Bill



- REMITTANCE SECTION
 The Remittance portion should be removed and included with your payment in the envelope provided. Write in the amount enclosed in the space provided and indicate any address changes on the back of the coupon.
- STATEMENT INFORMATION
 Information about your billing
 statement date, billing period
 and your account number are
 covered in this section.
- 3 CUSTOMER MESSAGES
 Watch this space for important information concerning your account and service.
- An overview of the current status of your account starting with Beginning Balance, Payments and Adjustments applied since your last billing and your Current Balance. The current month's charges are summarized by category with the Total Amount Due at the bottom.