



DISCLAIMER & TERMS AND CONDITIONS

DEFINITIONS

1. The words of which the initial letter is capitalized have the following meaning and these definitions shall have the same meaning regardless of whether they appear in singular or in plural:
 - a. **Application** means the software program provided by the Company downloaded by You on any electronic device, named KindShare;
 - b. **Application Store** means the digital distribution service operated and developed by Apple Inc. (Apple App Store) or Google Inc. (Google Play Store) in which the Application has been downloaded;
 - c. **Affiliate** means an entity that controls, is controlled by or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority;
 - d. **Account** means a unique account created for You to access our Service or parts of our Service;
 - e. **Beneficiary** means a person with a disability, and/or senior citizen facing barriers, who has agreed to receive support through the Application;
 - f. **Beneficiary Services** shall include all activities provided, arranged, organized, conducted, or authorized through the Kindshare Application to which the Beneficiary is receiving and other such activities, events and services in any way connected to or related to those activities;
 - g. **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Document) refers to COD NL (Coalition of Persons with Disabilities Newfoundland and Labrador), PO Box 8004, St. John's, NL, A1B 3M7;
 - h. **Content** refers to content such as text, images, or other information that can be posted, uploaded, linked to or otherwise made available by You on the Application, regardless of the form of that content;

- i. **Device** means any device that can access the Service such as a computer, a cellphone or a digital tablet;
- j. **Family and Friends Volunteers** means Close Family and Friends of the Beneficiary who have registered with the Application and have successfully undergone a Criminal Records Check, training and an interview with the Company. They have been invited into the program by a Beneficiary to support them specifically and have permission to enter a Beneficiary's residence if necessary;
- k. **Feedback** means feedback, innovations or suggestions sent by You regarding the attributes, performance or features of our Service;
- l. **General Volunteers** means members of the public who have registered with the Application and have successfully undergone a Criminal Records Check, training, and an interview with the Company. They can respond to any Beneficiary's request for support which is available to them within the Program. They have not received permission to enter a Beneficiary's residence and are limited to support activities in the Program that take place outside a Beneficiary's residence;
- m. **Service** refers to the Application or the Website or both;
- n. **Terms and Conditions** mean these Terms and Conditions that form the entire agreement between You and the Company regarding the use of the Service;
- o. **Third-party Social Media Service** means any services or content (including data, information, products or services) provided by a third-party that may be displayed, included or made available by the Service;
- p. **Users** refers to anyone registered to use the Kindshare Application.
- q. **Website** refers to KindShare, accessible from <http://kindshare.ca>;
- r. **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

ACKNOWLEDGEMENT

2. These are the Terms and Conditions governing the use of this Service and the agreement that operates between You and the Company. These Terms and Conditions set out the rights and obligations of all Users regarding the use of the Service.

3. Your access to and use of the Service is conditioned on Your acceptance of and compliance with these Terms and Conditions. These Terms and Conditions apply to all Users.
4. By accessing or using the Service You agree to be bound by these Terms and Conditions. If You disagree with any part of these Terms and Conditions then You may not access the Service.
5. As a Volunteer, you represent that you are over the age of 16. The Company does not permit those under the age of 16 to volunteer. As a Beneficiary, you represent that you are over the age of 18. The company does not permit those under the age of 18 to receive support within the program.
6. Your access to and use of the Service is also conditioned on Your acceptance of and compliance with the Privacy Policy of the Company. Our Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your personal information when You use the Application or the Website and outlines Your privacy rights and protections. Please read Our Privacy Policy carefully before using Our Service.
7. Volunteers who participate as drivers in the driving program will need to provide the Company with a current drivers abstract indicating that their driving record is in good standing as well as provide a copy of their current and valid vehicle insurance. You, General Volunteers, and Family and Friends Volunteers acknowledge that the vehicle being used to provide the service involved with the Driving Program must be insured, for a minimum of one million dollars in liability coverage, as this vehicle's insurance is to be the applicable insurance policy in the event of an accident. Volunteer drivers while participating in the Driving Program are responsible for any moving violations or parking infractions they incur.

USER ACCOUNTS

8. When You create an account with Us, You must provide Us with information that is accurate, complete, and current at all times. Failure to do so constitutes a breach of these Terms and Conditions, which may result in immediate termination of Your account on Our Service.
9. You are responsible for safeguarding the password that You use to access the Service and for any activities or actions under Your username and password, whether Your password is with Our Service or a Third-Party Social Media Service.
10. You agree not to disclose Your password to any third party. You must notify Us immediately upon becoming aware of any breach of security or unauthorized use of Your account.

11. You may not use as a username for this Service the name of another person or entity or that is not lawfully available for use, a name or trademark that is subject to any rights of another person or entity other than You without appropriate authorization, or a name that is otherwise offensive, vulgar or obscene.
12. We may terminate or suspend Your Account immediately, without prior notice or liability, for any reason whatsoever, including without limitation if You breach these Terms and Conditions. Upon termination, Your right to use the Service will cease immediately.
13. If You wish to terminate Your Account, You may simply discontinue using the Service.

CONTENT

14. Our Service allows You to post Content. You are responsible for the Content that You post to the Service, including its legality, reliability, and appropriateness.
15. By posting Content to the Service, You grant Us the right and license to use, modify, publicly perform, publicly display, reproduce, and distribute such Content on and through the Service. You retain any and all of Your rights to any Content You submit, post or display on or through the Service and You are responsible for protecting those rights. You agree that this license includes the right for Us to make Your Content available to other users of the Service, who may also use Your Content subject to these Terms and Conditions.
16. You represent and warrant that:
 - a. the Content is Yours (You own it) or You have the right to use it and grant Us the rights and license as provided in these Terms; and
 - b. the posting of Your Content on or through the Service does not violate the privacy rights, publicity rights, copyrights, contract rights or any other rights of any person.
17. The Company is not responsible for the Content of the Service's Users. You expressly understand and agree that You are solely responsible for the Content and for all activity that occurs under Your account, whether done so by You or any third person using Your account.
18. You may not transmit any Content that is unlawful, offensive, upsetting, intended to disgust, threatening, libelous, defamatory, obscene or otherwise objectionable. Examples of such objectionable Content include, but are not limited to, the following:
 - a. Unlawful or promoting unlawful activity;

- b. Defamatory, discriminatory, or mean-spirited content, including references or commentary about religion, race, sexual orientation, gender, national/ethnic origin, or other targeted groups;
 - c. Spam, machine – or randomly – generated, constituting unauthorized or unsolicited advertising, chain letters, any other form of unauthorized solicitation, or any form of lottery or gambling;
 - d. Containing or installing any viruses, worms, malware, trojan horses, or other content that is designed or intended to disrupt, damage, or limit the functioning of any software, hardware or telecommunications equipment or to damage or obtain unauthorized access to any data or other information of a third person;
 - e. Infringing on any proprietary rights of any party, including patent, trademark, trade secret, copyright, right of publicity or other rights;
 - f. Impersonating any person or entity including the Company and its employees or representatives;
 - g. Violating the privacy of any third person;
 - h. False information and features.
19. The Company reserves the right, but not the obligation, to, in its sole discretion, determine whether or not any Content is appropriate and complies with these Terms and Conditions, and reserves the right to refuse or remove any Content that the Company deems inappropriate or that does not comply with these Terms and Conditions. The Company further reserves the right to make formatting and edits and change the manner of any Content. The Company can also limit or revoke the use of the Service if You post such objectionable Content. As the Company cannot control all content posted by Users and/or third parties on the Service, You agree to use the Service at Your own risk. You understand that by using the Service You may be exposed to content that You may find offensive, indecent, incorrect or objectionable, and You agree that under no circumstances will the Company be liable in any way for any content, including any errors or omissions in any content, or any loss or damage of any kind incurred as a result of Your use of any content.
20. Although regular backups of Content are performed, the Company does not guarantee there will be no loss or corruption of data. Corrupt or invalid backup points may be caused by, without limitation, Content that is corrupted prior to being backed up or that changes during the time a backup is performed. The Company will provide support and will attempt to troubleshoot any known or discovered issues that may affect the backups of Content; however, You acknowledge that the Company has no liability related to the integrity of Content or the failure to successfully restore Content to a usable state.
21. The Company strongly recommends You maintain a complete and accurate copy of any Content in a location independent of the Service.

INTELLECTUAL PROPERTY

22. We respect the intellectual property rights of others, it is Our policy to respond to any claim that Content posted on the Service infringes a copyright or other intellectual property infringement of any person. If You are a copyright owner, or authorized on behalf of a copyright owner, and You believe that the copyrighted work has been copied in a way that constitutes copyright infringement that is taking place through the Service, You must submit Your notice in writing to the attention of our administrators via email at info@codnl.ca and include in Your notice a detailed description of the alleged infringement. You may be held accountable for damages (including costs and attorneys' fees) for misrepresenting that any Content is infringing Your copyright. Upon receipt of a notification, the Company will take whatever action, in its sole discretion, it deems appropriate, including removal of the challenged content from the Service.
23. The Service and its original content (excluding Content provided by You or other Users), features, and functionality are and will remain the exclusive property of the Company and its licensors. The Service is protected by copyright, trademark, and other laws of Canada and foreign countries. Our trademarks and trade dress may not be used in connection with any product or service without the prior written consent of the Company.
24. You assign all rights, title and interest in any Feedback You provide the Company. If for any reason such assignment is ineffective, You agree to grant the Company a non-exclusive, perpetual, irrevocable, royalty free, worldwide right and license to use, reproduce, disclose, sub-license, distribute, modify and exploit such Feedback without restriction.

LINKS TO OTHER WEBSITES

25. Our Service may contain links to third-party web sites or services that are not owned or controlled by the Company. The Company has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that the Company shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with the use of or reliance on any such content, goods or services available on or through any such web sites or services. We strongly advise You to read the terms and conditions and privacy policies of any third-party web sites or services that You visit.

LIMITATION OF LIABILITY AND ASSUMPTION OF RISK

26. You understand and acknowledge that there are risks of injury or damages, some of which are inherent in the use of the Service and the performance of the Beneficiary Services. You understand that these risks, arising from Your use of the

Service or from the completion of the Beneficiary Services, include but are not limited to, the potential for serious bodily injury. You understand and acknowledge that these risks may be caused by Your own actions or inactions, the actions or inactions of others, the conditions in which the Beneficiary Services takes place, the conditions or set up of the premises of the Beneficiary Services or through the negligence of others, including but not limited to, other Users. You understand and acknowledge that there may be other risks or social and economic losses either known, not known or not readily foreseeable at this time, and You fully accept and assume all such risks and responsibility for all losses, costs and damages that You incur as a result of Your use of the Service or completion of the Beneficiary Services. You agree that if at any time You believe the conditions of the Beneficiary Services or related activities to be unsafe You will immediately discontinue any further completion and will notify the Company.

27. In consideration of the Company providing the Service to You, You agree:

- a. To waive any and all claims that You have or may have in the future against the Company and each and all of their related agents, directors, officers and employees ("Releasees"), from any and all liability for any loss, damage, property damage, or personal injury that You may suffer, due to any cause whatsoever, including negligence, breach of contract, or breach of any statutory or other duty of care, on the part of the Releasees, and also including the failure on the part of the Releasees to safeguard or protect You from any risks, dangers and hazards;
- b. You further agree to Indemnify, defend, and hold the Releasees harmless from and against and all claims, causes of action, demands or charges of whatsoever nature which any third party may claim to have or hold for injury, damages, arising out of the Your use of the Service, even if caused in whole or part by the Releasees;
- c. These Terms and Conditions shall be binding upon Your heirs, next of kin, executors, administrators and representatives;
- d. These Terms and Conditions and any rights, duties and obligations as between You and the Company shall be governed by and interpreted solely in accordance with the laws of the Province of Newfoundland and Labrador and no other jurisdiction.
- e. Any litigation involving the Company shall be brought solely within the Province of Newfoundland and Labrador and shall be within the exclusive jurisdiction of the Courts of Newfoundland and Labrador.

"AS-IS" AND "AS AVAILABLE" DISCLAIMER

28. The Service is provided to You "AS IS" and "AS AVAILABLE" and with all faults and defects without warranty of any kind. The Company, on its own behalf and on behalf of its Affiliates and their respective licensors and service providers,

expressly disclaims all warranties, whether express, implied, statutory or otherwise, with respect to the Service, including all implied warranties of merchantability, fitness for a particular purpose, title and non-infringement, and warranties that may arise out of course of dealing, course of performance, usage or trade practice. Without limitation to the foregoing, the Company provides no warranty or undertaking, and makes no representation of any kind that the Service will meet Your requirements, achieve any intended results, be compatible or work with any other software, applications, systems or services, operate without interruption, meet any performance or reliability standards or be error free or that any errors or defects can or will be corrected.

29. Without limiting the foregoing, neither the Company nor any of the Company's providers make any representation or warranty of any kind, express or implied:

- a. as to the operation or availability of the Service, or the information, content, and materials or products included thereon;
 - b. that the Service will be uninterrupted or error-free;
 - c. as to the accuracy, reliability, or currency of any information or content provided through the Service; or
- that the Service, its servers, the content, or e-mails sent from or on behalf of the Company are free of viruses, scripts, trojan horses, worms, malware, timebombs or other harmful components

OTHER GENERAL TERMS AND CONDITIONS

30. The laws of Newfoundland and Labrador shall govern these Terms and Conditions and Your use of the Service.

31. If You have any concern or dispute about the Service, You agree to first try to resolve the dispute informally by contacting the Company.

32. If any provision of these Terms and Conditions is held to be unenforceable or invalid, such provision will be changed and interpreted to accomplish the objectives of such provision to the greatest extent possible and the remaining provisions will continue in full force and effect.

33. Except as provided herein, the failure to exercise a right or to require performance of an obligation under these Terms and Conditions shall not affect a party's ability to exercise such right or require such performance at any time thereafter nor shall the waiver of a breach constitute a waiver of any subsequent breach.

34. These Terms and Conditions may have been translated if We have made them available to You on our Service. You agree that the original English text shall prevail in the case of a dispute.

35. We reserve the right, at Our sole discretion, to modify or replace these Terms and Conditions at any time. If a revision is material, We will make reasonable efforts to provide at least 30 days' notice prior to any new Terms and Conditions taking effect. What constitutes a material change will be determined at Our sole discretion. By continuing to access or use Our Service after those revisions become effective, You agree to be bound by the revised terms. If You do not agree to the new terms, in whole or in part, please stop using the website and the Service.
36. These Terms and Conditions shall be binding upon and shall ensure to the benefit of the Company and Users hereto and their respective heirs, successors, administrators and assigns.
37. Words importing the singular number only shall include the plural and vice versa and words importing the use of any gender shall include both genders.
38. Section headings in these Terms and Conditions are included herein for convenience of reference only and shall not constitute a part of these Terms and Conditions for any other purpose.
39. You shall comply with all Applicable Laws and legal requirements while using the Service and shall notify the Company in writing promptly upon discovery of any failure to comply with this clause.
40. These Terms and Conditions constitute the entire Terms and Conditions applicable to You and supersedes all prior agreements, negotiations, representations and understandings, whether written or oral, relating to the subject matter of this Consulting Agreement.
41. If you have any questions about these Terms and Conditions, You can contact Us via the following methods:
- a. By email: info@codnl.ca
 - b. By telephone: 709-722-7011
 - c. By mail: PO Box 8004, St. John's, NL, A1B 3M7

You have read and voluntarily acknowledged these Terms and Conditions and further agree that no oral representation, statements, or inducements apart from the foregoing Terms and Conditions have been made.

You confirm that You have read and understand these Terms and Conditions prior to acknowledging that You have and are aware that by acknowledging these Terms and Conditions, You waive certain legal rights which You may have against the Company and the Releasees.

APPENDIX A – BENEFICIARY SERVICES

BENEFICIARY SERVICES PROVIDED INCLUDE, BUT ARE NOT LIMITED TO, THE FOLLOWING:

1. The Services that shall be provided only by Trusted Volunteers:
 - a. Simple household maintenance (e.g., changing a light bulb, replacing batteries in a smoke detector, garbage removal, removing bulk items from household). The Beneficiaries must specify the nature of the maintenance required including any necessary supplies;
 - b. 30-minute social visit once a week (in-person at the Beneficiary's home, in-person outside the Beneficiary's home, virtual visit).
2. The Services that shall be provided by General Volunteers and Trusted Volunteers:
 - a. Driving program for non-scheduled purposes. The Beneficiary has to stipulate non-scheduled appointments and activities where time is flexible. The Beneficiary further needs to indicate their exact address, whether it's a one-way or a return trip, the estimated duration for a return trip, whether they're bringing their service animal and if they are, what type of service animal they will be bringing;
 - b. Snow Clearing
 - i. Clearing entire driveway (Beneficiary must indicate how many cars it holds);
 - ii. Clearing a path of travel 1 meter wide from the street to an indicated doorway;
 - iii. Clearing the steps to an indicated doorway (e.g. basement apartment)
 - c. Donations, including but not limited to:
 - i. Non-perishable food items;
 - ii. Goods;
 - iii. Clothing;
 - iv. Batteries;
 - v. Distilled Water for CPAP Machine;
 - d. Dog walking;

- e. Yard work (e.g., lawn mowing, weeding of garden, etc.);
- f. Christmas gift (Beneficiaries may request a one-time Christmas gift with a suggested maximum value of \$30);
- g. Other tasks requested by Beneficiaries (to be sent to COD NL to take under consideration).

SERVICES PROVIDED BASED ON NATURE OF DISABILITY

Communication Disability or Barrier

- 3. The following tasks shall be available to individuals who have communication disabilities or barriers and shall be provided by Trusted and/or General Volunteers pursuant to paragraphs 1 and 2 of this Appendix A:
 - a. Christmas gift (Beneficiaries may request a one-time Christmas gift with a suggested maximum value of \$30);
 - b. 30-minute social visit once a week (in-person at the Beneficiary's home, in-person outside the Beneficiary's home, virtual visit);
 - c. Donations, including but not limited to:
 - i. Non-perishable food items;
 - ii. Goods;
 - iii. Clothing;
 - iv. Batteries;
 - v. Distilled Water for CPAP Machine;
 - d. Driving program for non-scheduled purposes. The Beneficiary has to stipulate non-scheduled appointments and activities where time is flexible. The Beneficiary further needs to indicate their exact address, whether it's a one-way or a return trip, the estimated duration for a return trip, whether they're bringing their service animal;

Physical / Mobility Disability or Barrier

- 4. The following tasks shall be available to individuals who have physical / mobility disabilities or barriers and shall be provided by Trusted and/or General Volunteers pursuant to paragraphs 1 and 2 of this Appendix A:
 - a. Christmas gift (Beneficiaries may request a one-time Christmas gift with a suggested maximum value of \$30);

- b. 30-minute social visit once a week (in-person at the Beneficiary's home, in-person outside the Beneficiary's home, virtual visit);
- c. Simple household maintenance (e.g., changing a light bulb, replacing batteries in a smoke detector, garbage removal, removing bulk items from household). The Beneficiaries must specify the nature of the maintenance required including any necessary supplies;
- d. Donations, including but not limited to:
 - i. Non-perishable food items;
 - ii. Goods;
 - iii. Clothing;
 - iv. Batteries;
 - v. Distilled Water for CPAP Machine;
- e. Driving program for non-scheduled purposes. The Beneficiary has to stipulate non-scheduled appointments and activities where time is flexible. The Beneficiary further needs to indicate their exact address, whether it's a one-way or a return trip, the estimated duration for a return trip, whether they're bringing their service animal;
- f. Snow Clearing
 - i. Clearing entire driveway (Beneficiary must indicate how many cars it holds);
 - ii. Clearing a path of travel 1 meter wide from the street to an indicated doorway;
 - iii. Clearing the steps to an indicated doorway (e.g. basement apartment)
- g. Dog walking;
- h. Yard work (e.g., lawn mowing, weeding of garden, etc.);
- i. Other tasks requested by Beneficiaries (to be sent to COD NL to take under consideration).

Chronic Pain Disability or Barrier

- 5. The following tasks shall be available to individuals who have chronic pain disabilities or barriers and shall be provided by Trusted and/or General Volunteers pursuant to paragraphs 1 and 2 of this Appendix A:
 - a. Christmas gift (Beneficiaries may request a one-time Christmas gift with a suggested maximum value of \$30);
 - b. 30-minute social visit once a week (in-person at the Beneficiary's home, in-person outside the Beneficiary's home, virtual visit);

- c. Simple household maintenance (e.g., changing a light bulb, replacing batteries in a smoke detector, garbage removal, removing bulk items from household). The Beneficiaries must specify the nature of the maintenance required including any necessary supplies;
- d. Donations, including but not limited to:
 - i. Non-perishable food items;
 - ii. Goods;
 - iii. Clothing;
 - iv. Batteries;
 - v. Distilled Water for CPAP Machine;
- e. Driving program for non-scheduled purposes. The Beneficiary has to stipulate non-scheduled appointments and activities where time is flexible. The Beneficiary further needs to indicate their exact address, whether it's a one-way or a return trip, the estimated duration for a return trip, whether they're bringing their service animal;
- f. Snow Clearing
 - i. Clearing entire driveway (Beneficiary must indicate how many cars it holds);
 - ii. Clearing a path of travel 1 meter wide from the street to an indicated doorway;
 - iii. Clearing the steps to an indicated doorway (e.g. basement apartment)
- g. Dog walking;
- h. Yard work (e.g., lawn mowing, weeding of garden, etc.);
- i. Other tasks requested by Beneficiaries (to be sent to COD NL to take under consideration).

Vision Loss Disability or Barrier

- 6. The following tasks shall be available to individuals who have vision loss disabilities or barriers and shall be provided by Trusted and/or General Volunteers pursuant to paragraphs 1 and 2 of this Appendix A:
 - a. 30-minute social visit once a week (in-person at the Beneficiary's home, in-person outside the Beneficiary's home, virtual visit);
 - b. Simple household maintenance (e.g., changing a light bulb, replacing batteries in a smoke detector, garbage removal, removing bulk items from household). The Beneficiaries must specify the nature of the maintenance required including any necessary supplies;

- c. Christmas gift (Beneficiaries may request a one-time Christmas gift with a suggested maximum value of \$30);
- d. Donations, including but not limited to:
 - i. Non-perishable food items;
 - i. Goods;
 - ii. Clothing;
 - iii. Batteries;
 - iv. Distilled Water for CPAP Machine;
- e. Driving program for non-scheduled purposes. The Beneficiary has to stipulate non-scheduled appointments and activities where time is flexible. The Beneficiary further needs to indicate their exact address, whether it's a one-way or a return trip, the estimated duration for a return trip, whether they're bringing their service animal;
- f. Snow Clearing
 - i. Clearing entire driveway (Beneficiary must indicate how many cars it holds);
 - ii. Clearing a path of travel 1 meter wide from the street to an indicated doorway;
 - iii. Clearing the steps to an indicated doorway (e.g. basement apartment)
- g. Dog walking;
- h. Yard work (e.g., lawn mowing, weeding of garden, etc.);
- i. Other tasks requested by Beneficiaries (to be sent to COD NL to take under consideration).

Hearing Loss Disability or Barrier

- 7. The following tasks shall be available to individuals who have hearing loss disabilities or barriers and shall be provided by Trusted and/or General Volunteers pursuant to paragraphs 1 and 2 of this Appendix A:
 - a. 30-minute social visit once a week (in-person at the Beneficiary's home, in-person outside the Beneficiary's home, virtual visit);
 - b. Simple household maintenance (e.g., changing a light bulb, replacing batteries in a smoke detector, garbage removal, removing bulk items from household). The Beneficiaries must specify the nature of the maintenance required including any necessary supplies;

- c. Christmas gift (Beneficiaries may request a one-time Christmas gift with a suggested maximum value of \$30);
- d. Donations, including but not limited to:
 - i. Non-perishable food items;
 - ii. Goods;
 - iii. Clothing;
 - iv. Batteries;
 - v. Distilled Water for CPAP Machine;
- e. Driving program for non-scheduled purposes. The Beneficiary has to stipulate non-scheduled appointments and activities where time is flexible. The Beneficiary further needs to indicate their exact address, whether it's a one-way or a return trip, the estimated duration for a return trip, whether they're bringing their service animal;

Intellectual Disability or Barrier

- 8. The following tasks shall be available to individuals who have intellectual disabilities or barriers and shall be provided by Trusted and/or General Volunteers pursuant to paragraphs 1 and 2 of this Appendix A:
 - a. 30-minute social visit once a week (in-person at the Beneficiary's home, in-person outside the Beneficiary's home, virtual visit);
 - b. Christmas gift (Beneficiaries may request a one-time Christmas gift with a suggested maximum value of \$30);
 - c. Donations, including but not limited to:
 - i. Non-perishable food items;
 - ii. Goods;
 - iii. Clothing;
 - iv. Batteries;
 - v. Distilled Water for CPAP Machine;
 - d. Driving program for non-scheduled purposes. The Beneficiary has to stipulate non-scheduled appointments and activities where time is flexible. The Beneficiary further needs to indicate their exact address, whether it's a one-way or a return trip, the estimated duration for a return trip, whether they're bringing their service animal;

Cognitive Disability or Barrier

- 9. The following tasks shall be available to individuals who have cognitive disabilities or barriers and shall be provided by Trusted and/or General Volunteers pursuant to paragraphs 1 and 2 of this Appendix A:

- a. Christmas gift (Beneficiaries may request a one-time Christmas gift with a suggested maximum value of \$30);
- b. 30-minute social visit once a week (in-person at the Beneficiary's home, in-person outside the Beneficiary's home, virtual visit);
- c. Donations, including but not limited to:
 - i. Non-perishable food items;
 - ii. Goods;
 - iii. Clothing;
 - iv. Batteries;
 - v. Distilled Water for CPAP Machine;
- d. Driving program for non-scheduled purposes. The Beneficiary has to stipulate non-scheduled appointments and activities where time is flexible. The Beneficiary further needs to indicate their exact address, whether it's a one-way or a return trip, the estimated duration for a return trip, whether they're bringing their service animal;

Mental Health Disability or Barrier

10. The following tasks shall be available to individuals who have mental health disabilities or barriers and shall be provided by Trusted and/or General Volunteers pursuant to paragraphs 1 and 2 of this Appendix A:
- a. Christmas gift (Beneficiaries may request a one-time Christmas gift with a suggested maximum value of \$30);
 - b. 30-minute social visit once a week (in-person at the Beneficiary's home, in-person outside the Beneficiary's home, virtual visit);
 - c. Donations, including but not limited to:
 - i. Non-perishable food items;
 - ii. Goods;
 - iii. Clothing;
 - iv. Batteries;
 - v. Distilled Water for CPAP Machine;
 - d. Driving program for non-scheduled purposes. The Beneficiary has to stipulate non-scheduled appointments and activities where time is flexible. The Beneficiary further needs to indicate their exact address, whether it's a one-way or a return trip, the estimated duration for a return trip, whether they're bringing their service animal;