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## Audio Described Performances

We are pleased to welcome you to our Audio Described Performance of *Disney's Frozen* here at Neptune Theatre! A big thank you to the Craig Foundation for their continued support in making our space more inclusive. We look forward to continuing to make this a regular part of our programming, and invite all patrons to come, be themselves and experience live theatre!

This information package includes:

1. The Audio Described Performance schedule
2. The bar snack and drink descriptions
3. The Disney's Frozen merchandise descriptions
4. The Disney's Frozen cast character descriptions.

## Schedule

Show: Disney's Frozen

Date: Thursday, December 12th 2024 at 7:30PM

Devices: Please indicate if you will be requiring a listening device when you arrive.

Timing breakdown:

**6:00PM:** The Fountain Hall lobby is open to audience members. A Neptune Theatre staff member will greet you at the door and hand you an audio listening device. Please arrive no later than 6:10PM.

**6:15PM:** Neptune Theatre staff will escort audience members using listening devices to the upper lobby for the audio introduction.

**6:20PM:** Touch Tour and Pre-Show Audio Description. Our Audio Describer, Laura Caswell, will give a pre-show audio description of the set, costumes, and other

elements of the production. The touch tour is a chance to get familiar with some of the props and materials used in the show.

**7:00PM:** The house opens to all audience members. You can use this time to use the washrooms or get a drink or snack at the bar. Washrooms are located in both the main entrance lobby and the lower lobby. Drinks and snacks are allowed in the theatre.

**7:15PM:** In-house radio soundcheck. Please be seated and our staff will help ensure that your radios are working properly and we will give you a few quick description reminders for Act 1.

**7:30PM-10:00PM:** Showtime! The show is approximately 2 and a half hours, with a 20 minute intermission in the middle.

## At the Bar

Items at the bar can be purchased before the show, as early as 6:30PM, or at intermission. To preorder for the intermission, patrons can simply ask for an intermission order at the bar and prepay for the items. The items will be ready at a table beside the bar at the start of the intermission. To read the bar drink and snack descriptions, [CLICK HERE](#).

## Character Descriptions

To listen to the cast of Disney's Frozen give their character descriptions, [CLICK HERE](#).

## Merchandise

The merchandise table is located in the main lobby between the elevator and the Box Office desk. To read descriptions and prices of the Disney's Frozen merchandise items, [CLICK HERE](#).

For more information about Neptune Theatre's Audio Described performances and other accessible performances, visit [neptunetheatre.com/accessibility](http://neptunetheatre.com/accessibility), or [CLICK HERE](#).

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### Image Description:

Rectangular banner with a blue and white background. On the left side, a silhouette of the character Elsa stands with one arm extended. Icy, sparkly fractals expel from her body. The right side of the banner reads "Neptune Theatre's production of Disney's Frozen the Broadway Musical" The word, "Frozen" stands out in a large, icy, white font.