



# Frequently Asked Questions

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**Q. Can I share the video with more than one classroom?**

A. Absolutely! When you purchase a performance, the purchase is for the entire school.

**Q. How much does it cost?**

A. You can purchase one, two, or all three shows. If you purchase more than one show, your price per show goes down. If you purchase all three shows, it goes down even further.

Pricing Chart

1 Show	\$275(+HST)
2 Shows	\$500(+HST)
3 Shows	\$700(+HST)

**Q. Is the video available for one day only?**

A. Our productions are available for viewing on the following schedule:

- *Dickens' A Christmas Carol*: December 1-31, 2021
- *Beneath Springhill*: February 1-28, 2022
- *Seeds of Change*: April 1-30, 2022

**Q. When do we get the video content and study guide?**

A. In accordance with the viewing schedule, purchased content will be emailed directly to the school contact on the first day of the viewing month (eg. schools who book *Dickens' A Christmas Carol* will be emailed everything on December 1st),

***Q. Do all the students watch the video at the same time?***

A. The video content can be viewed at the same time or different times.

***Q. Do you have homeschool rates? Or rates for schools with very few students?***

A. Absolutely! Please email us at [tour@neptunetheatre.com](mailto:tour@neptunetheatre.com) and we'd be happy to chat about different rates.

***Q. I'm purchasing the TourCo productions for a few schools. Can I bundle multiple school productions together?***

A. We are flexible, and more than happy to accommodate a variety of requests. For example, if you are booking two shows for three different schools, we can bill you for two 3-packs instead of three 2-packs.

***Q. Do I have to purchase online with a credit card, or can I get an invoice?***

A. We do invoices! Please email [tour@neptunetheatre.com](mailto:tour@neptunetheatre.com) to request an invoice for your school.

***Q. What happens if there is a school closure on the day we were going to watch the video?***

A. Our videos come linked to a PDF. Each video is password protected, and available during the viewing month. If your school closes, you are welcome to share the PDF including the links and password with your students. This way they can watch from home and won't miss out!

***Q. Do any of the videos have mature content? How strict are the grade recommendations?***

A. Teachers obviously know their students best, and what level of mature content they are prepared for. Along with our study guide, we will include a "content/trigger warnings" document. This will have timestamps of the show and describe what happens that might be worthy of a warning ahead of time. This may include, but is not limited to topics containing or addressing: mature language, subtle adult humour, loss of a family member, climate crisis, ghosts, etc.

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**Have a different question? Email us at  
[tour@neptunetheatre.com](mailto:tour@neptunetheatre.com)**