

Piping Kettle Soup Co. Catering Pick-Up & Order Terms



Customer / Organization: _____

Contact Name: _____

Phone / Email: _____

Pick-Up Date: _____

Pick-Up & Transport

We prepare every catering order with care and will bring it to the pick-up area for you to load and secure in your vehicle.

Once your order leaves our care, responsibility transfers to you, including for spills, damage, or food quality changes during transport.

Food Safety

To keep your food safe and delicious, please transport and serve your catering items promptly and according to safe food-handling practices.

Once your order leaves our premises, Piping Kettle Soup Co. cannot be responsible for food safety, temperature, or quality issues related to transport or handling.

Soup Kettle Use & Return

Each loaned set includes a kettle, lid, and ladle and must be returned together, clean, and in good condition.

Return time is agreed at pick-up and recorded. A \$100 charge applies to any unreturned set.

Catering Gratuity

A 5% gratuity applies to catering orders and goes 100% to the kitchen team who prepare your order. It may be adjusted or waived by management.

Acknowledgement

By signing below, I confirm that I have read and understand the above and agree to these terms.

Customer Signature: _____

Print Name: _____

Date: _____