

ISSAQUAH POLICE DEPARTMENT

Officer Report for Incident 18-00654

Nature: FRAUD Address: 775 NW GILMAN BLVD; #D

BRIGHNOW DENTAL

Location: CGILB Issaquah WA 98027

Offense Codes: 063, 064

Received By: C MATHIESON How Received: T Agency: ISS

Responding Officers: P MELEWSKI

Responsible Officer: L BARBIN **Disposition:** CAA 08/28/18

When Reported: 10:56:55 01/17/18 Occurred Between: 10:53:01 01/17/18 and 10:53:01 01/17/18

Assigned To: L BARBIN Detail: GEN Date Assigned: 01/22/18

Status: CPF **Status Date:** 08/28/18 **Due Date:** **/**/**

Complainant: 243962

Last: WITHERBEE First: NICOLE Mid: KATHLEEN

 DOB:
 04/21/81
 Dr Lic:
 WITHENK192J1
 Address:
 21606 104TH STREET CT E

 Race:
 W
 Sex:
 F
 Phone:
 () City:
 BONNEY LAKE, WA 98391

Offense Codes

Reported: 280 FRAUD **Observed:** 061T THEFT/ALL OTHERS

Additional Offense: 063 THEFT FROM

EMPLYR/EMBEZZLEMENT

Additional Offense: 064 THEFT/IDENTITY

Circumstances

Responding Officers: Unit:

P MELEWSKI 1180

Responsible Officer: L BARBIN Agency: ISS

Received By:C MATHIESONLast Radio Log:**:**:** **/***How Received:T TELEPHONEClearance:CR CASE REPORTWhen Reported:10:56:55 01/17/18Disposition:CAA Date:08/28/18Judicial Status:Occurred between:10:53:01 01/17/18

Misc Entry: CR+ and: 10:53:01 01/17/18

Involvements

Date	Type	Description	
08/28/18	Name	CANDEE-WRIGHT, ANNA ELENA	DEFENDANT
08/28/18	Name	WRIGHT, HAYDEN DOUGLAS	VICTIM
06/14/18	Name	WRIGHT, JEFFREY CLINTON	CONTACTED
06/14/18	Name	WRIGHT, CONNER ANDREW	CONTACTED
04/25/18	Name	MOLINE, NADIA ELENA	WITNESS
03/26/18	Name	MONIZ JOHNSON, MISTYLYNN A	OTHER
03/21/18	Name	NURANI, ASHIFA ALLAUDIN	OWNER
03/21/18	Name	NURANI, ASHIFA ALLAUDIN	OWNER
01/20/18	Name	BRIGHT NOW DENTAL,	Victim
01/17/18	Name	WITHERBEE, NICOLE KATHLEEN	Complainant
08/28/18	Offense	Offense#: 88399 - 2F - 1 count	Charged With
08/28/18	Offense	Offense#: 88400 - 2F - 1 count	Charged With
01/17/18	Cad Call	10:56:55 01/17/18 FRAUD	Initiating Call
08/30/18	Property	FUNDS 36333.17	Property
08/30/18	Property	ACCOUNT FALSE 0	Property

Narrative

ISSAQUAH POLICE DEPARTMENT

FRAUD

DATE: 01/17/18 CASE: 18-00654

TOTAL LOSS: Unknown amount of funds at this time.

PREMISE: Bright Now Dental at 775 NW Gilman Blvd, Issaquah, King County, Washington State.

RECONSTRUCT INCIDENT: On 01/17/18 at about 1056 hours, I was asked to call Nicole Witherbee for an embezzlement complaint.

I spoke with Nicole on the phone and asked her to explain what happened. She told me she works for Bright Now Dental. Nicole stated that when a client is seen in their office they generally bill the customer's dental insurance. The insurance company in turn will make an auto-payment to Bright Now Dental's Bank of America (BOA) account.

Nicole stated she was recently made aware that some of the insurance checks were being deposited into a Capital One Bank account and not BOA. Nicole confirmed with her office that the company only banks with BOA.

Nicole told me she has been in contact with Delta Health Systems (DHS) who confirmed that some of the insurance payments were deposited into Capital One Bank. Nicole requested that DHS provide the Capital One Bank account owner's name and additional information. DHS advised the company was currently being audited and wouldn't be able to provide the needed information for 60-90 days.

Nicole stated there were other insurance companies being billed and they too were making auto-payments to both BOA and Capital One Bank; Cigna, Humana and Premera.

I requested a statement from Nicole and asked her to attach any supporting documents to help our detectives follow up to this case.

On 01/20/18, Nicole sent me a statement via email along with a spreadsheet containing additional information.

DISPOSITION: Case forwarded to IPD Detectives for follow up.

I certify under penalty of perjury under the laws of the State of Washington that all statement made herein are true and accurate and that I am entering my authorized User ID and password to authenticate it (RCW 9A.72.085).

Electronically Signed: Yes Signature: Melewski #180 Issaquah/King/Washington Date: 01/20/18

ADDITIONAL INFORMATION REPORT ISSAQUAH POLICE DEPARTMENT INCIDENT FRAUD DATE: 03-06-2018 CASE # 18-00654

PREMISE: This incident occurred at 775 NW GILMAN BLVD; #D BRIGHNOW DENTAL Issaquah, WA in King County.

RECONSTRUCT INCIDENT: On 01-22-2018, I was assigned this case for follow-up. On 01-24-2018 I called and spoke with a receptionist who gave me a phone number of 253-335-1273 for Nicole Witherbee. She also supplied me with an email of Nicolewitherbee@smilebrands.com. I called the phone number and left a message. I received a call back from Nicole and she left me a message.

On 02-08-2018, I called Nicole again and left her a message. I also sent her an email requesting that she get in contact with me in regard to the case. I explained that I was investigating the case and needed more information.

As of now, I have not made contact with anyone who was associated or could provide me with any other information about this case.

Disposition: This case is still open.

I certify under penalty of perjury under the laws of the State of Washington that all statement made herein are true and accurate and that I am entering my authorized User ID and password to authenticate it (RCW 9A.72.085).

Electronically Signed: Yes Signature: R.C. Adams #1175 Issaquah/King/Washington Date: 03-06-2018

INVESTIGATION:

On 03/20/2018 at 0900hrs I contacted the complainant (WITHERBEE, Nicole K. 04/21/1981) over the phone regarding follow up for this case. Ms. Witherbee explained that she works for Smile Brand Dental and filed a police report on 01/17/2018 regarding possible embezzlement.

On 12/13/2018 an employee by the name of Stacy Edwards noticed that payments from multiple insurance companies were being directed into a Capital One bank account. According to Witherbee, Bright Smile only uses Bank of America for insurance reimbursements. I asked Witherbee if she had any suspect information and she stated her prior office manager WRIGHT, Anna recently resigned last year and moved to PA.

Ms. Witherbee stated Wright had access to the accounts receivable but she does not have any further evidence. According to Witherbee Wright left on good terms but was horrible at managing accounts receivable. Witherbee requested that I contact Capital one and locate who the account belongs to. I am in the process of completing a Title 15 letter which will be sent to capital 1 regarding the account.

03/21/2018:

On 03/21/2018 at 1500hrs I spoke with the franchise owner NURANI, Ashifa regarding the case. Ms. Nurani consented to me sending a title 15 letter on her behalf to Capital One regarding disclosure of the account information. I completed a title 15 letter and mailed it to Capital One with a 30 day response deadline. I arranged a meeting with Bright Line office management on 03/26 to review the case information.

03/26/2018

I met with MONIZ-JOHNSON, MistyLynn A (05-08-1983) at 0830hrs at Bright Now Dental. Ms. Moniz stated she is the office manager for Maple Valley but is helping out in the Issaquah office right now. We conducted a conference call with Laura Dailey who works out of the corporate office in California. During that call both employees walked me through the documentation provided.

I was advised that the checks listed in the documentation (files tab) were deposited into the Capital One account. We discussed check 1874 which was deposited on 03/01/2017 for \$696.01. The check was from Dental Health Services regarding an insurance claim for a patient. I asked Moniz and Dailey who had access to the checks. Moniz informed me that it varies office to office but generally the office manager is responsible for insurance payments. Moniz explained that mail is left with the front desk and the office manager deposits it into the company's Bank of America account. Moniz advised that front end office personal do handle the mail so it was a possibility that one of the other employees could have handled the checks.

Ms. Dailey advised the company has discovered approximately \$17,000.00 was swindled into the capital one account. At this time only \$440.00 has been recovered to the business. Dailey informed me that they believe the fraud ended around early November 2017 however they are not completely sure if it is over. It should be noted, office manager Wright ended her employment with Bright Now dental around that time.

I asked Moniz if she knew Wright. She stated that she knew her on a professional level only. According to Moniz Wright was having some difficulties in her personal life but didn't know the entire extent of those difficulties. I

requested an employee list of all front of house employees that worked at Bright Now Dental during the period of time the fraud occurred. Ms. Dailey stated she would contact HR and provide that list to me as soon a possible. I advised Dailey and Moniz that I submitted a title 15 letter to Capital One bank and will wait for their reply before taking any further action.

04/11/2018

On 04/11 I received information from Capital One which entailed a rejection of my Title 15 letter. I will complete a search warrant for bank records in the near future.

04/24/2018

On 04/24 I received a response from Capital One Fraud Investigator Ken Black regarding Capital one account 7235. Mr. Black advised the account belonged to Hayden Wright (DOB 03/30/1989) and that the account was flagged for fraud. Mr. Black advised the account was in negative balance of \$3900.00. Black provided an address on the account of 23425 SE Black Nugget Road Issaquah, WA. I sent Mr. Black the documentation received from Bright Smile LLC and he stated he would look into the account further and would contact me again.

I did a google search on Hayden Wright and located his facebook page (https://www.facebook.com/hayden.wright.5817/friends). I immediately saw that one of his friends was "Anna Candee-Wright" who is the primary suspect in this case. I spoke again with Ms. Witherbee and she advised that Candee did have two children who were in college. Witherbee advised that Candee did have a son named Hayden and he rents an apartment in Issaquah. Witherbee advised that Candee moved to PA but her two children remained in the Seattle area. Based on this information, I believe Hayden is Candee's son and the fraudulent Capital One 360 account was set up in his name. At this point, I will adjust my warrant to based on the new information and plan to interview Hayden regarding the account. I uploaded screen shots of Hayden's facebook page to Spilman.

04/25/2018

On 04/25 I received an e-mail from Ken Black at Capital One. Mr. Black sent me an itemized PDF which contained many of the transactions Capital One flagged as fraudulent. Mr. Black advised the account has \$25,281.62 of exposure between September 2016 to November 2017. The account was currently negative balance \$3680.13 from where Capital One had to reimburse payments that were fraudulently made. I ran through the transactions and located one from Banfield Pet Hospital on 04/15/2017 at 1414hrs. The transaction was in the amount of \$201.45. I called the Issaquah Banfield Pet Hospital located at the Issaquah Pet's Mart (1505 11th Ave NW, Issaquah WA). I contacted Banfield and spoke with a billing associate named Abby and she looked up the transaction. Abby stated the pet named "Riley" was treated at that location on that date and an authorization to provide care was signed by the owner "Anna Wright". The appointment was paid for by a debit card (last#2493) and a pin was entered.

Abby stated they did not maintain video footage since their cameras were live feed only. Abby stated the associate who handled the transaction no longer worked for Banfield but the Vet who took care of Riley was at the location. I went to the location and retrieved a copy of the authorization to provide care form with the written signature on the bottom. It should be noted, Anna Wright was typed right below the signature line. I spoke with the Vet (Moline, Nadia E.) who treated "Riley" and she stated she remembered the dog came in because she was "shaking." Ms. Monline stated she could not remember the owner but believed it was a female. Ms. Moline pulled up the account associated with Riley and showed it to me on the computer screen. I saw Anna Wright's name on

the account. I also saw the email address of candeebanana@comcast.net which was the same email address used for the Capital One account. I collected the statement from Moline.

I also noticed a charge on the account for \$245.25 and 61.71 for Blue Pearl Access Rento. I googled Blue Pearl Access Rento and located another pet hospital named Blue Pearl. I called the Renton location and spoke with Elizabeth in Billing. Elizabeth advised she would forward me the authorization to provide care which was signed by the customer. I received the authorization from Elizabeth that was filled out by hand in blue ink. Anna's Wright's name was listed as the client and the patient's name was listed as "Riley". There was a signature that appears to be Anna Wright's at the bottom of the authorization form. The form was uploaded to the files tab.

05/03/2018

On this date I received another e-mail from Ken Black regarding an additional account discovered by Capital One investigators. The account has a current exposure of 11,051.55 and has a remaining balance of \$350.00. The account (Bank/Fin 9291) was opened under the name of "Anna Wright." The e-mail used for this account was aewright9@gmail.com. It should be noted I have seen this e-mail address associated with documents associated with Bluepearl pet clinic.

I also received documents from Bluepearl where Anna Wright signed her name to provide care for her dog Riley. Mr. Black advised that this account was opened in May 2017 and has received multiple deposits for checks addressed to Bright Now Dental.

06/14/2018

I e-mailed the department of licensing in regards to obtaining a signature for comparison. I attempted a knock and talk at Hayden's apartment (23425 SE Black Nugget RD J104) and was advised by the current resident that Hayden does not reside there. I went to the front office and spoke with management. Management advised the apartment used to belong to Jeff and Conner Wright but they were evicted in fall 2017. Management provided me Conner's phone number as well as Jeff's. I called and spoke with Conner and he confirmed he did have a brother named Hayden and his Mother was Anna Wright. Conner advised Hayden lives with his mother in PA. I called Anna Wright and left a message requesting a call back. At 1200hrs I received a returned call from Jeff Wright who is Anna's exhusband.

Jeff advised he does have a 20 year old son named Hayden who lives in PA. I advised Jeff that I am investigating a felony theft case and Hayden's name appeared on one of the accounts. I advised Jeff that my main suspect is Anna Candee Wright and advised him that an account was set up in Hayden's name where stolen money was being deposited and withdrawn.

Jeff advised me that Hayden has severe learning disabilities and doesn't believe his son is involved. Jeff stated he and Anna separated in December 2015. I asked Jeff if Anna had any pets and he stated she has a lab mix named Riley. It should be noted, Riley was the pet listed on the vet treatment forms that were paid for with Hayden's capital one account in 2017. Jeff stated Anna had some financial issues and would often float checks when they were together. I advised Jeff that it was important to speak with Anna as soon as possible so I could clear her son from this investigation. Jeff stated he would try to contact Anna.

06/15/2018

I received a response from the Washington State Department of Licensing. I reviewed the signature signed by Anna Wright for her license to the signature she signed on the Blue Pearl form. At face value, the signature on the form does resemble Anna Wright's signature associated with her driver's license.

08/07/2018

I completed a search warrant for the account information and it was signed by a Superior Court Judge. I sent the warrant certified mail to Capital One on this date.

08/27/2018

On this date I received an email from Capital One regarding the search warrant I sent them. I downloaded the contents provided. Inside the file there were deposit transactions, statements, and account information for account 7235. It should be noted, this account returned to Hayden Wright with an address listed as 23425 SE Black Nugger RD J-104, Issaquah, WA 98029. The account was opened on 09/25/2016 and the email address provided was candeebanana@comcast.net.

I received additional deposits transactions, statements, and account information for account 291. This account was opened on 05/22/2017 in the name of Anna Candee-Wright. The address provided for the account was the same as the one provided for Hayden Wright. The email associated with the account was aewright9@gmail.com. I sent an email to that address stating:

"Anna Candee Wright,

I've been trying to get in touch with you regarding a theft case. I have investigated the case for nearly 6 months and have obtained bank statements where money was embezzled from Bright Now Dental into Hayden Wright's account as well as yours. At this point, I am in the process of making a charging decision. Before I do that I need to know Hayden's involvement in this case. If Hayden had nothing to do with the theft it would be in his best interest for you to contact me."

Both accounts had multiple check deposits from different insurance vendors. Those checks were addressed to Bright Now Dental. I uploaded the information returned from the search warrant to the IPD S Drive due to it being too large to upload to Spilman. I sent an inventory return to Capital One as well as King County Superior Court. At this time, there is probable cause to charge Anna Candee Wright with theft 1 RCW 9A.56.030.

On 08/28/2018 at $1200\,\mathrm{hrs}\ \mathrm{I}$ completed a felony filing for Theft 1 and Identity theft 1st degree. I forwarded this case to the prosecutor through King County Ingress.

Case Closed, CAA

I certify under penalty of perjury under the laws of the State of Washington that all statements made herein are true and accurate and that I am entering my authorized User ID and password to authenticate it (RCW 9A. 72.085). Electronically Signed: Yes Signature: Barbin, L. Issaquah/King/Washington Date: 08/28/2018

Thu Dec 06 07:22:02 PST 2018 On 12-05-2018, I was asked to deliver the return of warrant to King County court.

At about $1640\,\mathrm{hrs}$, I took the return of warrant and inventory paperwork to the King County court house in Seattle.

I certify under penalty of perjury under the laws of the State of Washington that all statements made herein are true and accurate and that I am entering my authorized User ID and password to authenticate it (RCW 9A.72.085). Electronically Signed: Yes Signature: RC Adams #1175
Issaquah/King/Washington Date: 12-06-2018

Property

Property Number: 76163

Item: FUNDS Owner Applied Nmbr:

Brand:Model:Year:0Quantity:1Meas:Serial Nmbr:

Total Value: \$36,333.17 **Color:**

Owner:

Agency: ISS ISSAQUAH POLICE Tag Number:

DEPARTMENT

Accum Amt Recov: \$0.00 Officer: P MELEWSKI

UCR: MON MONEY UCR Status: SNR

Local Status: Storage Location:

Crime Lab Number: Status Date: 01/17/18

Date Released: **/**/**
Released By:

Amt Recovered: \$0.00

Released To: Custody: **:**:****/**

Reason: Comments:

Property Number: 80490

Item: ACCOUNT Owner Applied Nmbr:

Brand:FALSEModel:Year:0Quantity:1Meas:Serial Nmbr:

Total Value: \$0.00 Color:

Owner:

Agency: ISS ISSAQUAH POLICE Tag Number:

DEPARTMENT

Accum Amt Recov: \$0.00 Officer: ZXR HOOVER

UCR: IDI Identity-Intangible UCR Status: FD

Local Status: Storage Location:

Crime Lab Number: Status Date: 01/17/18

Date Released: **/**/**

Date Recov/Rcvd: **/***

Released By: Amt Recovered: \$0.00

Reason: Comments:

Name Involvements:

CONTACTED: 250844

Last: WRIGHT First: CONNER Mid: ANDREW

DOB: 05/19/94 **Dr Lic:** WRIGHCA068K Address: 650 DUVALL AVE NE APT D321

Race: W **Phone:** (425)691-0321 Sex: M City: Renton, WA 98059

VICTIM: 248233

First: HAYDEN Mid: DOUGLAS Last: WRIGHT

Т

DOB: 03/30/98 **Dr Lic:** WRIGHHD024D Address: 23425 SE BLACK NUGGET RD;

J104

Race: U Phone: ()-City: Issaquah, WA 98027 Sex: M

CONTACTED:155630

Last: WRIGHT First: JEFFREY Mid: CLINTON

DOB: 01/09/69 Dr Lic: WRIGHJC314B Address: 16809 230TH AVE SE

Race: W Sex: M **Phone:** (971)645-1954 City: Maple Valley, WA 98038

Complainant: 243962

Last: WITHERBEE First: NICOLE Mid: KATHLEEN

DOB: 04/21/81 Dr Lic: WITHENK192J1 Address: 21606 104TH STREET CT E City: BONNEY LAKE, WA 98391

Race: W Sex: F Phone: ()-

WITNESS: 248303

Last: MOLINE First: NADIA Mid: ELENA

DOB: 11/27/88 **Dr Lic:** MOLINNE1230 Address: 3088 118TH AVE SE APT P203

7

Race: U Sex: F **Phone:** (954)854-8534 City: Bellevue, WA 98005

OWNER: 246752

Last: NURANI First: ASHIFA Mid: ALLAUDIN

DOB: 09/16/71 **Dr Lic:** NURANAA291 Address: 2708 WILLIAMS AVE N

OW

Race: U Sex: F **Phone:** ()-City: Renton, WA 98056

Victim: 167927

Last: BRIGHT NOW First: Mid:

DENTAL

DOB: **/**/** Dr Lic: Address: 775 NW GILMAN BLVD; SUITE

D

Phone: (425)507-1000 Race: Sex: City: Issaquah, WA 98027

OTHER: 246962

Last: MONIZ First: MISTYLYNN Mid: A

JOHNSON

DOB: 05/08/83 **Dr Lic:** MONIZMA172K **Address:** 29629 112TH AVE SE

Η

Race: P **Sex:** F **Phone:** (425)507-1000 **City:** Auburn, WA 98092

DEFENDANT :246676

Last: CANDEE- First: ANNA Mid: ELENA

WRIGHT

DOB: 01/21/70 **Dr Lic:** CANDEAE308B **Address:** 36 VALLEY PARK SOUTH

1

Race: W Sex: F Phone: (253)293-9326 City: BETHLEHEM, PA

Redaction Date: 12/31/2018 9:23:22 AM

Redaction Log

Total Number of Redactions in Document: 5

Redaction Reasons by Page

Page	Reason	Description	Occurrences
5	Bank/Fin Info	RCW 42.56.230(5) provides that credit/debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005, including social security numbers, are exempt from disclosure, except when expressly required by law. This exemption applies to information identifiable to an individual that concerns assets, liabilities, and credit, including: account numbers and balances; transactional information concerning an account; codes, passwords, tax ID numbers, drivers' license or permit numbers, and state ID numbers.	1
6	Bank/Fin Info	RCW 42.56.230(5) provides that credit/debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005, including social security numbers, are exempt from disclosure, except when expressly required by law. This exemption applies to information identifiable to an individual that concerns assets, liabilities, and credit, including: account numbers and balances; transactional information concerning an account; codes, passwords, tax ID numbers, drivers' license or permit numbers, and state ID numbers.	1
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Redaction Date: 12/31/2018 9:23:22 AM

Redaction Log

Page	Reason	Description	Occurrences
8	Bank/Fin Info	RCW 42.56.230(5) provides that credit/debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005, including social security numbers, are exempt from disclosure, except when expressly required by law. This exemption applies to information identifiable to an individual that concerns assets, liabilities, and credit, including: account numbers and balances; transactional information concerning an account; codes, passwords, tax ID numbers, drivers' license or permit numbers, and state ID numbers.	2

Redaction Date: 12/31/2018 9:23:22 AM

Redaction Log

Redaction Reasons by Exemption

Reason	Description	Pages (Count)
Bank/Fin Info	RCW 42.56.230(5) provides that credit/debit card numbers, electronic check numbers, card expiration dates, or bank or other financial information as defined in RCW 9.35.005, including social security numbers, are exempt from disclosure, except when expressly required by law. This exemption applies to information identifiable to an individual that concerns assets, liabilities, and credit, including: account numbers and balances; transactional information concerning an account; codes, passwords, tax ID numbers, drivers' license or permit numbers, and state ID numbers.	5(1) 6(1) 7(1) 8(2)