

COVID-19 Open Skate Guidelines

The safety and health of our staff and customers are of the utmost importance. Be assured that we have been closely following the recommendations of Public Health. To help stop the spread of COVID-19 we have implemented several new measures for the arena.

All participants must follow the [Provincial Public Health Guidelines](#). **Participants not following these regulations will be at risk of losing their skating privileges and the ability to book future activities.**

ENTERING THE FACILITY

All open skates must be booked ahead of time online through MyRec, or in person at the Welcome Desk. Open skates have a maximum capacity of 40 people. Each individual person must have their space booked, including children.

All participants are required to check in at the Welcome Desk when entering through the main entrance.

Participants will be allowed to enter the building 15 minutes prior to the start of the open skate and must leave no later than 15 minutes after the open skate. Extra time is needed between each activity on the ice for staff to disinfect the area and prevent interaction between rental groups.

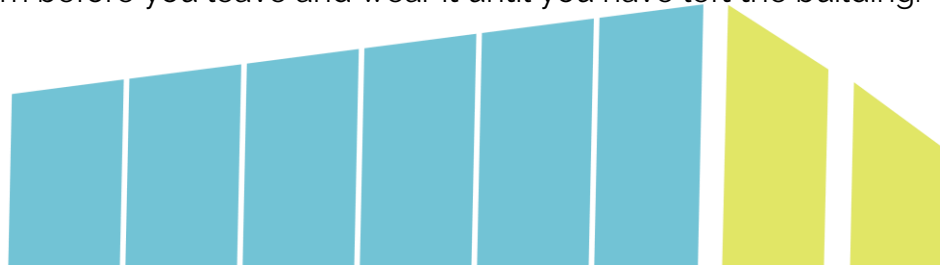
You must put on your skates and helmets in the assigned dressing rooms. Do not sit in the hallway or players benches in the arena to put on your skates.

Participants in the open skate are asked to keep remain separate from other groups in the arena. Following the open skate, please return to, and remain in your dressing rooms until the next group on the ice has entered the arena.

We ask that participants come dressed to skate (excluding skates and helmets). We understand that in certain cases or scenarios, this may not be completely feasible.

Masks are required to enter the facility.

- You must be wearing a mask when you enter the Sportsplex. If you are not wearing one, you will not be allowed to enter.
- You can take your mask off after you have entered your dressing room.
- Masks are not required to be worn while you are on the ice.
- After the open skate is complete, you must put your mask on in the dressing room before you leave and wear it until you have left the building.



- Masks must be worn whenever you are leaving the arena (in the washroom, in hallways, etc.)
- People with medical conditions that restrict them from wearing a mask are exempt.

FACILITY RESTRICTIONS

Please follow all directional signage as posted.

Dressing room assignments are clearly posted at the beginning of the hallway and outside each room. Please ensure that your group is using the correct room(s).

Please remain in your assigned dressing room(s) until the start of the open skate.

Spitting is not permitted anywhere in the facility.

A maximum of 40 participants are allowed for each open skate.

The sharing of water bottles and equipment is prohibited. Water bottles must be filled at home and labeled with your name.

While on the ice participants must keep their helmets on.

To exit the building, please use the stairs located by the dressing rooms. This will lead you to the exit for our parking lot. Any participants requiring the use of the elevator will exit through the main entrance.

All rules in place are subject to review and to change by the Zatzman Sportsplex.

PUBLIC SKATE CODE OF CONDUCT

Children ages 12 and under are required to wear a CSA approved helmet when on the ice.

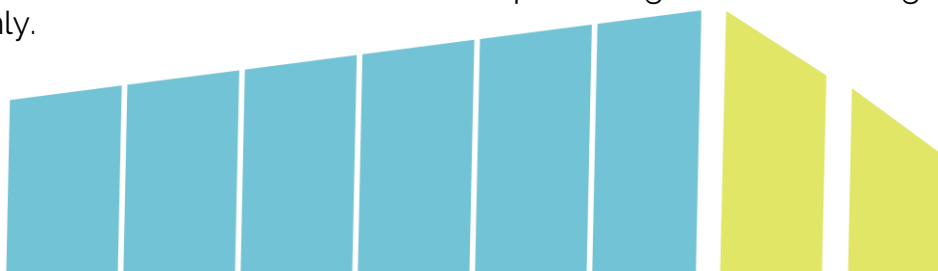
All participants must wear skates on the ice.

Racing, weaving through skaters, games of tag and horseplay are not permitted.

Skaters must skate with the flow of the group, not against.

Backwards skating is limited to the center ice area.

The roped off area is for small children, their parents/guardians and beginner skaters only.





Skating assistant devices are permitted in the roped off area only.

Hockey sticks, pucks, and balls are not permitted on the ice.

When the ice surface is to be cleaned, all participants must immediately vacate the ice. Please remain off the ice until the machine has exited and the door is closed. No food or drink is permitted on the ice.

The Zatzman Sportsplex reserves the right to limit the number of skaters and activities on the ice to ensure the safety of all participants.

Skaters must follow any directions from staff of the Zatzman Sportsplex. Those acting inappropriately will be asked to leave the facility.

