



Program Cancellation Policy

(1) You may cancel your registration for a full refund, without reason, with a minimum of fourteen (14) days' notice, from the program start date. Example: If you are registered in a Program that is scheduled to start on September 15th, 2021, you must cancel on or before September 1, 2021.

(2) This contract may be canceled at any time for the following reasons:

(i) If, due to a physical, medical, or mental disability, your continued participation in the services is unreasonable due to your condition or is likely to endanger your health (as substantiated in writing by a medical or nurse practitioner)

(ii) If the contract holder is deceased

(iii) If you relocate for the remainder of the contract and the distance between you and the Zatzman Sportsplex is more than 30 km greater than when you entered into the contract. Must provide proof of change of residence.

(iv) If you are registered under a Military membership and will be stationed outside Halifax Regional Municipality for an extended period. Must provide written proof.

If you cancel this contract in accordance with (1) or (2), the supplier has 30 days to refund your money, except that the supplier may retain: in the case of (2), the portion of the price for services used, and in the case of (2), a prescribed amount (subject to change) on account of the supplier's costs.

*There are **No Refunds or Credits** for any reason outside the items listed above. Any programs registered within 14 days of the start of the session, not counting program start date, are non-refundable at time of booking.