



EXTERIOR DOOR

10 Year Limited Warranty

Congratulations on your purchase! Global Steel and Fibreglass Entrance Systems are designed and manufactured for lasting beauty and performance.

GENERAL WARRANTY

Subject to the limitations and conditions set forth below, Global Windows and Doors warrants all steel and fibreglass doors and lite kits sold under this warranty to be free from manufacturing defects in material and workmanship for a period of ten (10) years from original date of shipment. Labour to perform warranty service by a factory authorized technician is covered for a period of one (1) year.

FACTORY APPLIED PAINT OR STAIN FINISH

Global Windows and Doors warrants that for a period of 10 YEARS from the date of original purchase by a retail consumer or a builder, factory applied finish will not peel, crack, blister or fade excessively as a result of defects in manufacturing or materials. Global Windows and Doors grants these warranties only to the original purchaser of the door and the original resident of the building where the door was installed. Installation of a storm door voids warranty of factory applied paint or finish.

LIMITATIONS AND EXCLUSIONS

- Insect Screens, door sweeps, weather stripping, door thresholds and rusty screws are not covered under this warranty.
- Entrance doors with wheelchair sills and double inswing doors are not warranted against water and air leakage.
- Door slabs cut down more than 4" from the original height are not covered under this warranty.
- Thermal Bowing of door slabs and composite jamb materials up to ¼" are not covered under this warranty. During the winter months, components can bow due to extreme temperature variations between the interior and

exterior of the door. This is known as "thermal bow" and is not a sign of a defective product.

- To maintain warranty on non factory finished fibreglass and primed steel slabs, paint or stain all six sides of the slab within 45 days of installation. Repainting and re-staining every 3-5 years will be required depending on weather exposure.

- To maintain warranty, wood frames must be painted within 45 days of installation

- Warranty will be null and void in the event of improper installation, impact of foreign objects, fire, earthquake, flood, hurricanes or any other acts of God.

- Defect in wall construction in which any window or door has been installed will void warranty.

- Global Windows and Doors will not be held liable for any discoloration or other damage caused by exposure to harmful chemicals.

- Glass breakage of any kind is not covered under this warranty

WARRANTY CLAIMS

All claims for warranty are to be reported to the Global Dealer where the product was purchased. The Dealer will investigate the claim and determine if warranty issue exists. Upon confirming a warranty issue the Dealer will submit the claim to Global who will schedule a service call to resolve the reported warranty issue.

If a defect occurs, Global Windows and Doors, at its sole discretion, will repair, replace warranted door or refund the original purchase price. **GLOBAL WINDOWS AND DOORS' MAXIMUM LIABILITY IS LIMITED TO THE AMOUNT OF THE ORIGINAL PURCHASE PRICE AND WILL NOT COVER THE COSTS OF LABOR FOR REMOVAL AND OR INSTALLATION OF ANY REPLACEMENT DOOR.**

In no event shall we be liable for consequential or incidental damages of any kind, including damage to persons, the building or its contents, resulting from GLOBAL product defects. The manufacturer will not be liable for any door(s) repaired or replaced without prior written consent.

The duration of the original warranty will not be extended when the product is replaced or repaired.

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